

Crossroads Care Surrey Crossroads
Third Annual General Meeting
Monday 14th November at Cobham Village Hall, Surrey Crossroads

The Third Annual General Meeting was opened by the Chairman, Jim Scudamore, who welcomed everyone.

Director's Report

The Chairman briefly recapped the history of the merger of 6 local schemes to become Surrey Crossroads in 2009. Although the trading name subsequently changed to Crossroads Care Surrey the objectives remained the same. The overall objective of providing regular breaks for carers from caring responsibilities throughout the period 2010/11 was supplemented by the following specific objectives:-

- a) To ensure the levels of care hours provided stayed the same or increased
- b) To reduce the number of carers on the waiting lists
- c) To develop new services to meet the needs of carers
- d) To ensure staff are well trained and competent to carry out their duties.
The Chairman paid tribute to the expertise and loyalty of the staff noting that many had either NVQ2 or NVQ3 levels with the latter being necessary for working with children.
- e) To involve Carers in Crossroads Care Surrey Crossroads
- f) To provide a working environment where staff feel trusted and valued

Challenges:

- Maintain and develop innovative and new services
- Funding and unit costs
- Tenders
- Maintain standards
- Develop standardised systems across the county

Treasurer's Report

The Treasurer, David Bond, presented the facts and figures for the year ending 31 March 2011. He said that the finances and cash flow for Crossroads Care Surrey were in a healthy state, although the challenges remained in supporting more carers with a static income.

Presentation by Guest Speaker

The guest speaker was Sara Woodcock, Networking and Communications Coordinator of Action for Carers, Surrey. They work with carers throughout Surrey and other voluntary bodies which are actively involved with carers in this region. ACS is affiliated to the Princess Royal Trust for Carers. Their key areas of activity are: Action for Carers in Employment, Moving and Handling Back Care Team, Surrey Young Carers, GP Carer Recognition and Giving Carers a Voice.

The Chairman thanked Sara for her presentation and stressed the need for all organisations in carer support to work together.

The Worshipful the Mayor of the Borough of Elmbridge

Councillor John Sheldon then gave a brief address to the meeting. He said it was gratifying to learn more about Crossroads and associated bodies which were devoted to helping carers. He assured the meeting that Elmbridge – and all the other Councils in Surrey – would do everything they could to support Crossroads and wished us well for the future.

The meeting closed at 11.30am followed by refreshments which were enjoyed by all.